DO’s AND DON’Ts

ELEVATOR: THE DO’s

Using elevators properly ensures a safe and comfortable ride for everyone. Follow these simple guidelines to prevent injuries and enhance the safety of you and those around you.

- If the car is full, be patient and wait for the next ride. Do not overload and exceed elevator capacity.
- When you enter the elevator, walk to the back of the car, face forward and keep away from the doors.
- Children must always be accompanied by an adult, and their hands should be held for the duration of the ride. Pets should be kept close on the leash.
- Face forward and hold the handrail.
- Keep feet firmly on the step and away from the escalator’s sides.
- At the end of the ride, step off properly from the escalator and make room for the next passengers to step off.
- Watch your step when entering or exiting the elevator, as it may not be level with the ground.
- If you notice something unusual about the elevator, e.g. broken mirror or noise, inform the facility management or the maintenance company.
- Use the door opening button to hold a car for another person.
- Children should always be accompanied by an adult and their hands should be held during the ride.
- The emergency stop button should be used in case of an incident or escalator malfunction.

ESCALATOR: THE DO’s

Using escalators properly ensures a safe and comfortable ride for everyone. Follow these simple guidelines to prevent injuries and enhance the safety of you and those around you.

- Children should always be accompanied by an adult and their hands should be held during the ride.
- The emergency stop button should be used in case of an incident or escalator malfunction.
DO’s AND DON’Ts

ELEVATOR: DON’Ts

Being observant and acting sensibly can prevent elevator injuries. Follow these simple guidelines to prevent injuries and enhance the safety of you and those around you.

- Do not use elevators in case of fire or other emergency.
- Do not play in or around an elevator.
- Do not attempt to keep doors open by placing objects or body parts in their way. Use button to open the door instead.
- If trapped in the elevator, press the alarm button and wait for the service centre to help. Do not attempt to get out on your own.
- Do not overload or exceed elevator capacity when you are moving heavy or large items. Look for a service or a freight elevator or use the stairs instead.

ESCALATOR: DON’Ts

Being mindful and acting responsibly prevents escalator injuries. Follow these simple guidelines to prevent injuries and enhance the safety of you and those around you.

- Never take a stroller or shopping cart on an escalator.
- Physically challenged passengers, using canes, crutches, walkers, or wheelchairs should never use the escalator.
- Do not enter or exit the escalator in the wrong direction.
- Do not transport large, long, or heavy items on the escalator.
- Do not sit on the escalator or the handrail, or lean over the railing.
- Do not play on the escalator. Children should be accompanied by an adult and should not be left alone near an escalator.