

# **KONE ELEVATOR CALL**

## **AVOID CONTACT WITH SURFACES**

Available on the latest iOS and Android operating systems, KONE Elevator Call and KONE Flow make it possible to call an elevator from anywhere in the building using your smartphone. The system utilises its own 4G connectivity platform to ensure reliable service at all times.



## **HOW IT WORKS**



User calls the elevator



Elevator call is processed



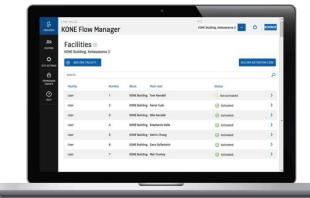
Allocated elevator is displayed



Elevator journey

## MANAGING KONE ELEVATOR CALL IN YOUR BUILDING

The KONE Flow Manager tool is used for account creation, configuration, and management of KONE Elevator Call users' access throughout the building. There is no limit to the number of the KONE Elevator Call users within a building. This tool was developed for use by building admin staff including reception staff, security and facility managers.





# PLAN YOUR BUILDING FOR SAFE REOPENING

#### **STEP 1: RE-OPEN**

#### **CONSULT OUR BEST PRACTICES REPORT**

Segment-specific people flow examples, KONE's health and safety guidelines, and introduction to our health and safety solutions.

#### **STEP 2: WELCOME TO OFFICE**

#### **TURN DATA INTO INSIGHTS**

Contact our People Flow consultants to develop site-specific elevator traffic analysis and safe lobby guidelines.

Customers can use the analysis to determine

- 1. Ideal capacity of onsite equipment
- 2. Which measures to manage traffic should be considered (eg. staggering entries or other restrictions).

# TYPICAL OFFICE BUILDING ELEVATOR TRAFFIC - PRE COVID19 100% TWO WAY Typical peak times and timelines for entry, lunch & exit traffic





Prolonging traffic movement timelines for entry, lunch & exit traffic

#### STEP 3: PEOPLE FLOW PLANNING AND CONSULTING

#### **TURN DATA INTO INSIGHTS**

Our consultants develop case-specific 3D simulations to aid in horizontal building lobby planning in a post-COVID environment.

- Comprehensive report with elevator traffic & horizontal flow analysis and recommendations based on customer specifics.
- Customers can use the analysis to determine:
  - 1. How crowding can be avoided at building entry and elevator lobbies
  - 2. How to best manage the whole building entry process with health and well-being solution recommendations for each touchpoint of the customer journey.

# KONE CARE™ 24/7 CONNECT

KONE, in cooperation with IBM, has made elevators and escalators smarter. By connecting them to the cloud, we can collect vast amounts of data from your equipment - allowing us to monitor and analyse its performance in real-time through the IoT Watson platform. This way we can tailor a perfect maintenance plan for each piece of equipment to improve it's performance, reliability and safety.

With KONE Care 24/7 Connect, we can use this technology to take action before your equipment even develops a problem. For you this means improved safety, full transparency and peace of mind.



## ADDED INTELLIGENCE - IT'S PREDICTIVE

Using the latest technology, the elevators can now speak their minds and keep technicians one step ahead of what's happening. The result? Fewer malfunctions, faster repairs and greater peace of mind for you.

## ADDED SAFETY - KEEPING WATCH 24/7

Elevators are on duty 24/7, and so are we. If a problem occurs, our onsite sensors tell us what's causing the issue and how urgent the matter is. By keeping watch around-the-clock, we can respond quickly in case of sudden malfunctions.

#### ADDED TRANSPARENCY - YOU'LL STAY IN THE KNOW

If critical faults are detected and a technician is alerted, you'll be informed immediately. When you're fully aware of what's going on, you can plan ahead and budget for future maintenance needs.



## KONE 3D PASSENGER DETECTION

Due to the current concern over contact with surfaces, many passengers are now opting to use their feet or belongings to re-open closing elevator doors. This heightens the risk of damage to equipment and potential injuries to passengers.

KONE 3D passenger detection solutions can identify a person as they approach the lift car to prevent unnecessary contact with lift doors and surfaces.



## **ELEVATOR SOCIAL DISTANCING**

To ensure passengers maintain recommended social distancing measures, KONE can supply decals to be placed on the floor of the elevator car.

These decals serve a dual role, giving passengers a clear indication of where to stand whilst also highlighting the maximum load required to meet social distancing restrictions.

## KONE HANDRAIL SANITSER PREMIUM

# PREMIUM SAFETY AND CLEANLINESS FOR ESCALATOR AND AUTOWALK HANDRAILS

Protect your customers with automatic and continuous liquid-based cleaning, significantly reducing bacteria and viruses from the handrail.

## **EFFECTIVE**

- → Proven triple-cleaning technology keeps handrails clean, always:
  - 1. Brush
  - 2. Cleaning liquid sprayer
  - 3. UV-C LED light
- → Reduces bacteria, viruses and dirt from all sides of the handrail surface

### SAFE

- → Cleaning takes place inside the device and is safe for passengers
- → All openings are enclosed no gaps means minimised pinching risk
- → Durable structure and robust attachment to access cover and escalator balustrade

## **VISIBLE**

- → Encourage your customers to hold the handrail safely
- → High-quality KONE design with customisable on-screen content



## KONE UVC ESCALATOR HANDRAIL SANITISER



### **KEEPING YOU SAFE AND HEALTHY**

KONE Handrail Sanitiser uses ultraviolet light to gradually disinfect escalator and autowalk handrails.

The process is chemical free and happens automatically inside the escalator contributing towards both, passenger health and safety.



### KONE UVC HANDRAIL CLEANING FUNCTIONALITY

Whether as an additional option for new systems or as a retrofit option for existing systems (regardless of manufacturer), the UVC disinfection module is installed within the return of the handrail.

The module consists of a series of long-life UVC lamps that sanitise the handrail with UVC light with each pass. When installed, passengers can continue to travel around your building safely, without needing to worry about surface contact.

## WHAT IT MEANS FOR YOU

Continuous, chemical free cleaning ensures the health and wellbeing of customers is maintained with little ongoing cost.

A low profile design ensures it will fit into any project or aesthetic

Passengers can feel more comfortable when using hand-rails, ensuring a sense of safety when using KONE equipment.



## Contact us to discuss your project needs.

# Our engineers and sales consultants are always available to answer questions and provide speedy quotations no matter the job.

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